RCSI + UCD MALAYSIA CAMPUS (formerly Penang Medical College)	JOB DESCRIPTION (JD)
DEPARTMENT	CORPORATE MARKETING & STUDENT RECRUITMENT
POSITION	ASSISTANT MANAGER (Based in KL)
REPORTING TO	HEAD OF CORPORATE MARKETING & STUDENT RECRUITMENT

## **POSITION SUMMARY:**

The Assistant Manager performs a variety of marketing and business development duties including planning and implementing various marketing activities and strategies to contribute to significant engagement with stakeholders and customers and effective day-to-day running of the department. The incumbent will play a supporting role in achieving the University's recruitment objective.

## **DUTIES AND RESPONSIBILITIES:**

- 1. Work closely with the Head of Department to develop and implement a comprehensive "Go to Market Strategy" in line with the University's objective to achieve enrolment numbers.
- 2. Drive and manage CRM recruitment campaigns and work closely with a team of student recruitment specialists to achieve enrolment numbers.
- 3. Drive effective execution of online and offline marketing (eg social media) campaigns with strong drive for results.
- 4. Develop and manage digital marketing campaigns across RUMC and oversee performance analytical work and contribute ideas to improve results.
- 5. Understand market trends and proactively identify challenges and opportunities that may aid marketing efforts. Conduct market research and recruitment analysis as and when required.
- 6. Provide weekly/monthly enrolment and marketing reports as requested by Head of Department.
- 7. Work in achieving Key Performance Indicators (KPIs) assigned by Head of Department.
- 8. Supervise the immediate subordinates in the absence of the Head of Department including but not limited to delegation of duties and operation matters.
- 9. Discharge any other duties, responsibilities and assignments for the benefit of RUMC from time to time not specifically mentioned here as directed by the Management.

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## Note:

This position requires travelling in domestic and international markets and working at extended hours and any weekend during recruitment period.

## **JOB REQUIREMENTS**

- Candidate must possess at least Bachelor's Degree/Post Graduate Diploma/Professional Degree in Marketing/Communications/Business Studies, or equivalent.
- Familiar with end to end operations of CRM systems such as salesforce or hubspot.
- Excellent presentation, communication and interpersonal skills.
- Confident, proactive, sales driven and result-oriented.
- Minimum 5-6 years of working experience in product marketing and student recruitment.
- Knowledge and experience in international student recruitment will be an added advantage.
- Mature with excellent spoken and written English. Additional spoken language would be an advantage.
- Good working knowledge of Microsoft Office application.
- Excellent customer service skills with enthusiastic approach.
- Strong organizational skills and demonstrated ability to meet deadlines and targets.
- Ability to work in a high pressure environment.
- Willing to travel and work extended hours when required.

Recommended Salary: Varies depending on experience and profile.